



*On The Customer



ASHTOUCH
SYNERGY AT WORK

*Enterprise
Relationship
Management*

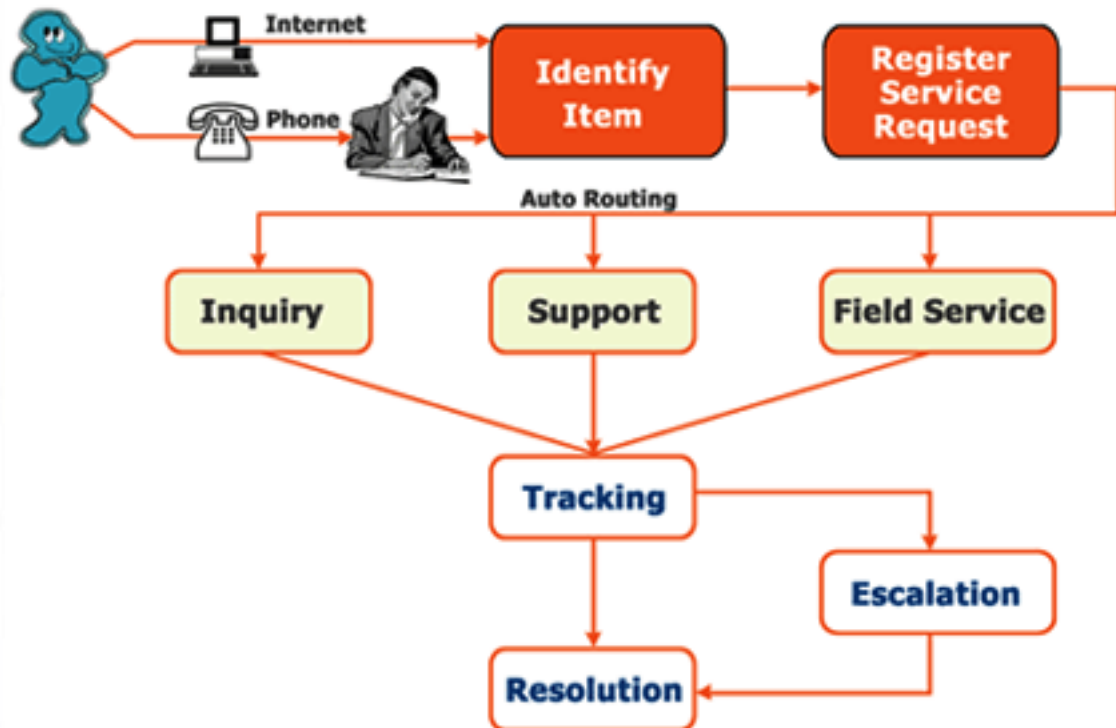
Web Based Contract System with Asset Tracking

AshTouch's Web Contact Centre and Asset Tracking system is designed to handle Pre and Post Sales Inquiries and Service Requests. These interaction can be linked to assets owned and/or sold by the organisation.

People can either log on via the web or phone and register their which are automatically directed to the persons responsible for resolving the issue.

The Asset Tracking system is designed to suit the needs of Organizations with a large number of assets deployed with employees and customers. The tracking system provides the essential link between the following functions:

- Listing the assets sold or deployed with anyone along with key information.
- Enabling users of the asset to record complaints / service requests related to the asset.
- Automatic routing and tracking these service requests till their resolution. • Regional offices
- Maintaining a service history of the asset.



ASHTECH INFOTECH PVT. LTD.

G7, Laxmi Woollen Mill Estate, Shakti Mill Lane, Mumbai 400011. India.

Tel : 4963311 Fax : 4963300. URL : www.ashinfo.com/ashtouch Email : ashtouch@ashinfo.com